

MyVeHU Campus Transition Assistance FAQ Sheet

The information contained in this document is intended to assist MyVeHU Campus users with locating information that has been moved to the Employee Education System (EES). This document will be updated on a regular basis with changing information. Please contact the MyVeHU Transition Assistance Team with any questions at:

myvehutransitionassistanceteam@va.gov

1. Where/how can I find my Certificates of Completion for MyVeHU Campus sessions that I have completed?

Answer: For MyVeHU sessions that were fully completed (evaluation/certification/post-test) before March 2016, certificates of completion should be available in TMS (www.tms.va.gov). For sessions that were completed March – July 8, 2016, those transcripts will be moved to TMS within the coming months. Please reference the following documents for more information about obtaining certificates of completion:

[Click Here](#) to obtain your Certificate of Completion for MyVeHU Campus sessions listed in your Completed Work section of the Talent Management System (TMS)

[Click Here](#) to follow the self-certification Process for MyVeHU Campus sessions listed in TMS, but not showing in your Completed Work section of TMS

[Click Here](#) to record an external learning event, or any session not listed in TMS

2. I can't find a particular MyVeHU Campus session that I am searching for. Who can assist me in locating it?

Answer: MyVeHU Sessions are still being transitioned to the EES iLearn platform. Once all MyVeHU Campus sessions have been relocated to EES, we will update this FAQ and the landing page with that information. You can find more helpful search tips for EES iLearn here: [Helpful Tips](#)

3. When I watch a session, the tool bar and buttons referenced by the Presenter are not showing up. Where do I find these?

Answer: Unfortunately the interactive toolbar that is referenced during presentations is unavailable via the EES iLearn platform. We will be updating each video with a brief message to ensure viewers know that they are no longer available.

4. Where can I locate VeHU Tube videos that were previously accessible in MyVeHU Campus?

Answer: Unfortunately VeHU Tube Videos are not available at this time. We are working with EES on a solution to make them available again to users, and will provide updated information as we know it in this document.

5. I do not have a VA email address. Can users without a VA email address access the Employee Education System (EES) platform to watch sessions?

Answer: Unfortunately the EES is located behind the firewall, and is currently unavailable to those outside of the VA network. We are working with EES on a solution to make the sessions available to those outside VA, and will provide any updates in this document.

6. I am new to VA and have been instructed to complete the CPRS Tab by Tab training before onboarding. Where can I access this training?

Answer: If you are within the VA network you can access it at:

<https://www.tms.va.gov> (Search for CPRS Tab by Tab)

If you are not within the VA network, you can access it at:

http://www.vehu.va.gov/cprs_training.cfm